



LINTAR  
FINANCIAL

# Discovering Financial Literacy in Indonesia

---

MONEY TALKS: WHAT PEOPLE THINK THEY KNEW

---





# Forewords

what one thinks about when  
one thinks about money



Talking about money and daily involvement is still a taboo subject nowadays. People may casually talk about how easy it is to buy or own goods by credit, but not with repayment plans or long-term financial pledges. Ironically, when the need to manage money is put into life-stage commitments, such as higher education, marriage, or pension; people shily admit that money is still a problem.

Thus, Jakpat and Lintar Financial surveyed 1295 respondents in Indonesia to capture the level of financial literacy among the public regarding owned credit facilities, joining financial class, and future planning.





# Research Highlights

- ✓ 30% of people have credit facilities. Millennials have the highest percentage in each loan category.
- ✓ The percentage of readiness for marriage and starting a family is almost double compared to continuing higher education and funding a pension.
- ✓ 3 out of 10 people have Credit Card or Non-Collateral Financing (CC/KTA) installments under IDR 500 thousand per month, dominated by women.
- ✓ 3 in 10 people claimed they are financially skilled, which means they can set aside funds for certain expenses.
- ✓ About 60% of people allocate their money to savings. Almost 40% of upper SES respondents put their money into investing every month.

# Table of Contents



|                                                            |    |
|------------------------------------------------------------|----|
| Forewords .....                                            | 2  |
| Research Highlights .....                                  | 3  |
| Table of Contents .....                                    | 4  |
| Research Details .....                                     | 5  |
| Demographic Profile .....                                  | 6  |
| 40% of People Use Credit Facilities .....                  | 7  |
| 44% of Women Have CC/KTA Installments Under IDR 500K ..... | 8  |
| 27% of People Invest .....                                 | 9  |
| 40% of People Save Under IDR 500K per Month .....          | 10 |
| Financial Skills and Literacy .....                        | 11 |
| Most People Are Ready to Build a Family .....              | 12 |
| Financial Planning for Future Planning .....               | 13 |
| About Lintar & Jakpat .....                                | 15 |

# Research Details



## DATA COLLECTION

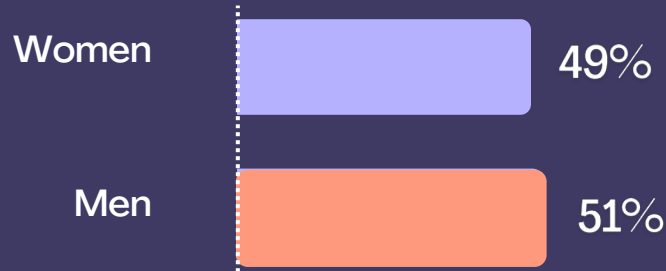
- ✓ The survey was distributed to a total of 1295 Jakpat respondents
- ✓ The data were collected on the 18<sup>th</sup> of April 2024
- ✓ Margin of error below 3%
- ✓ The questionnaires were distributed via Jakpat mobile app
- ✓ Proportioned by Indonesian internet population

## RESEARCH OBJECTIVES

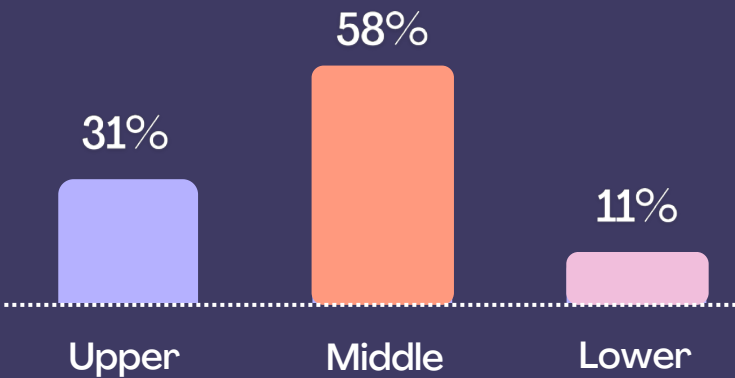
To capture the level of financial literacy among the public, including:

- ✓ Owned credit facilities
- ✓ Financial course participation
- ✓ Future planning

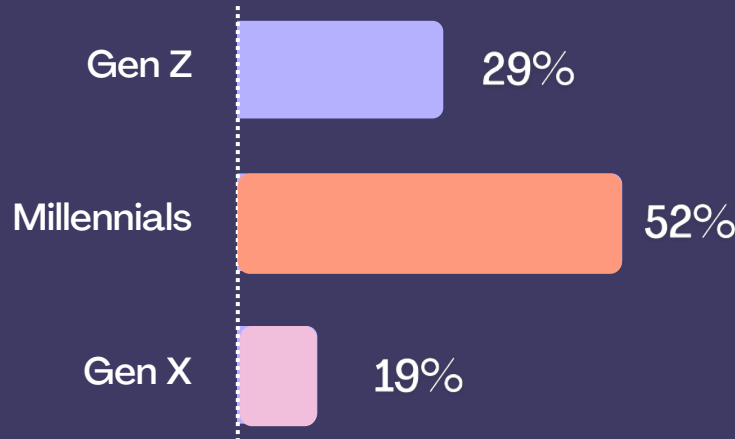
GENDER



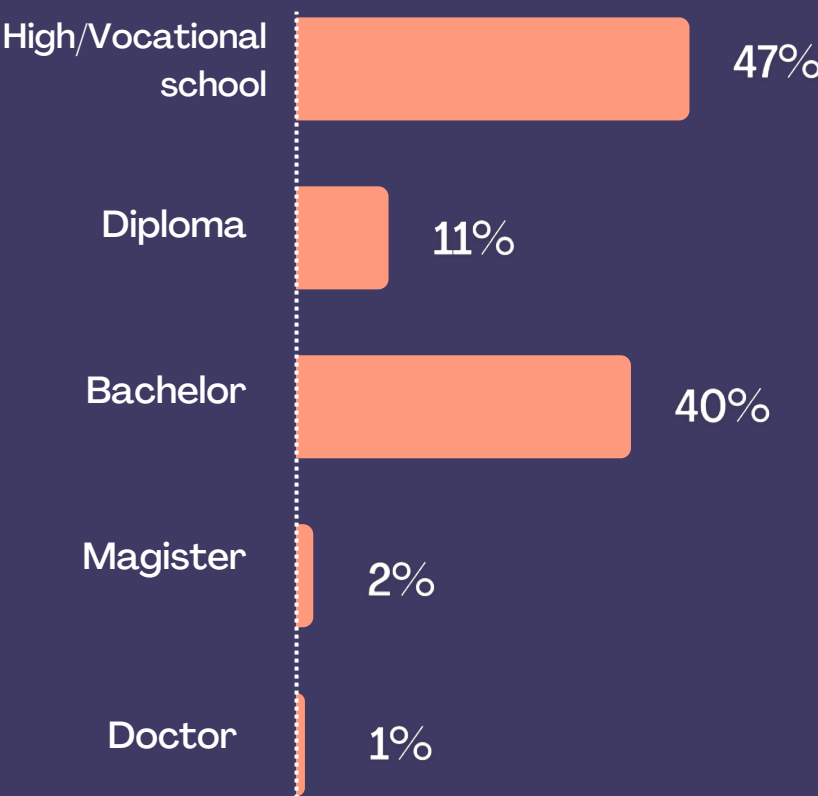
SOCIO ECONOMIC STATUS



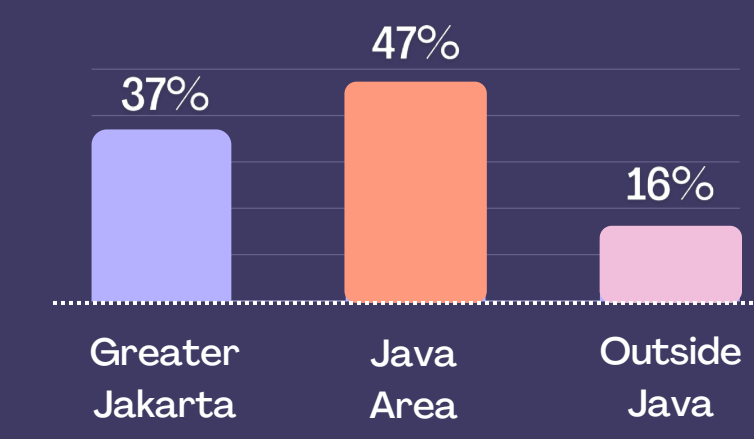
AGE COHORT



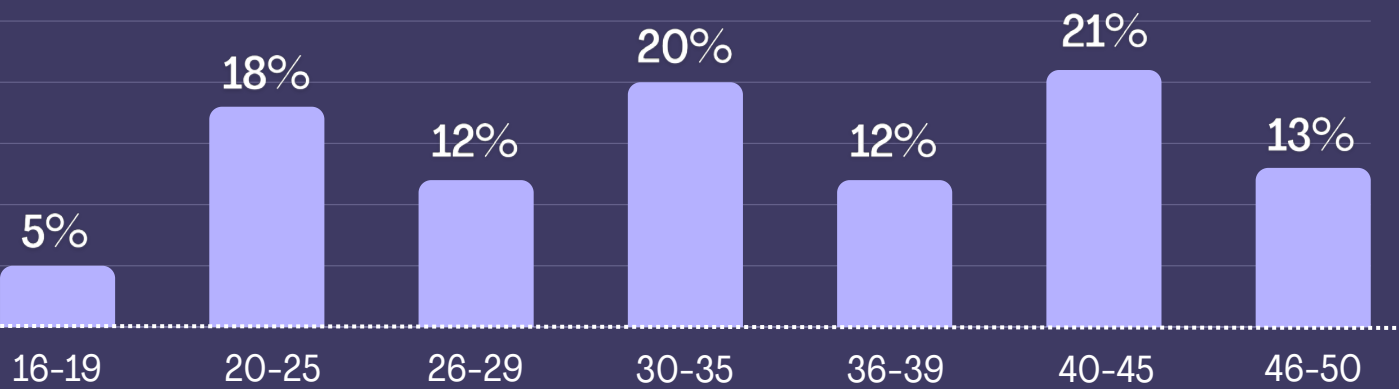
EDUCATION BACKGROUND



AREA\*



AGE GROUP



Demographic Profile

n= 1295 respondents

\*Area

**Greater Jakarta:** Jakarta Pusat, Jakarta Barat, Jakarta Selatan, Jakarta Timur, Jakarta Utara, Kota Bogor, Kota Depok, Kota Tangerang, Kota Tangerang Selatan, Kota Bekasi.

**Java:** Jawa Barat (exclude Kota Bogor, Kota Depok, Kota Bekasi), Banten (exclude Kota Tangerang, Kota Tangerang Selatan), Jawa Timur, Jawa Tengah, DI Yogyakarta.

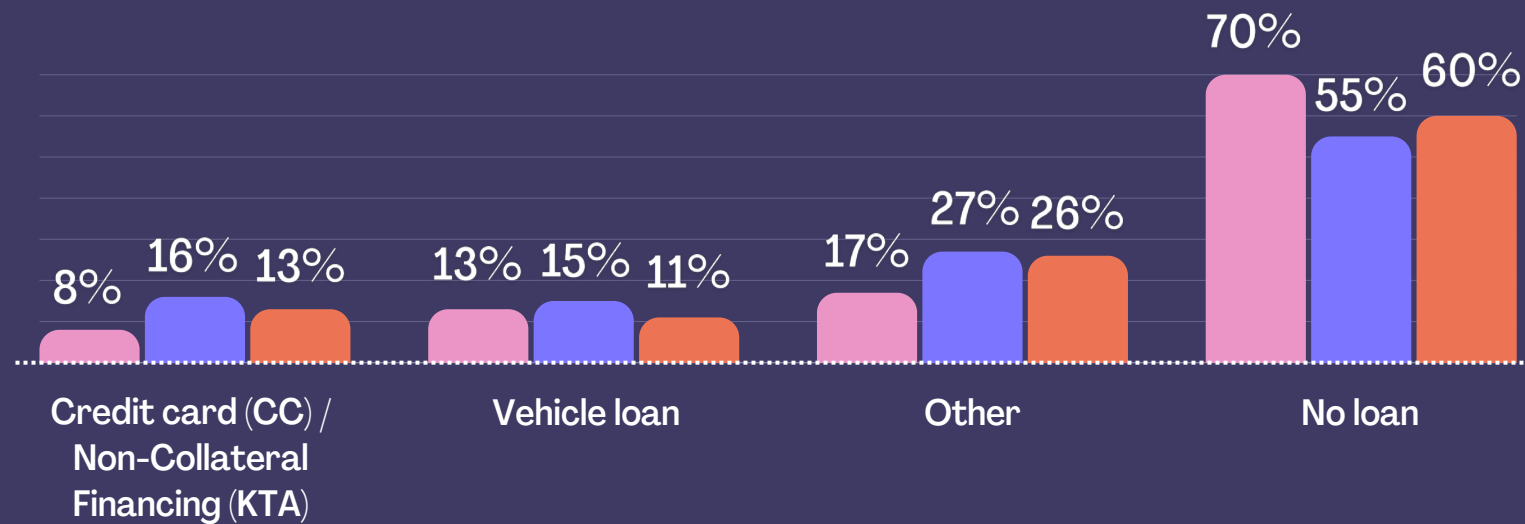
**Outside Java:** Big cities outside Java: Bali, Medan, Padang, Palembang, Pekanbaru, Bandar Lampung, Samarinda, Balikpapan, Manado, Makassar, Jayapura.

# 40% of People Use Credit Facilities

n= 1295 respondents

## LOAN USED BY GENERATION

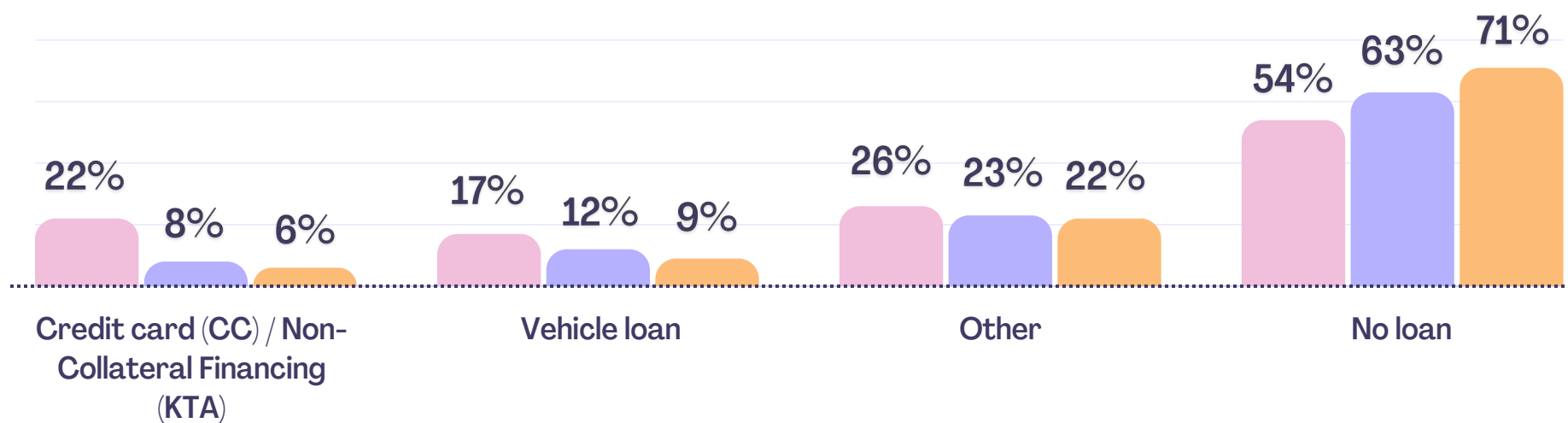
● GEN Z ● MILLENNIALS ● GEN X



**Most respondents do not have credit facilities,** dominated by Gen Z (70%) and Gen X (60%). Meanwhile, Millennials have the highest percentage in each loan category.

## LOAN USED BY TYPE

● UPPER ● MIDDLE ● LOWER



Upper SES is the category that has the most loans, especially CC or KTA. **3 out of 10 lower SES people have loans,** that dominate on other types.

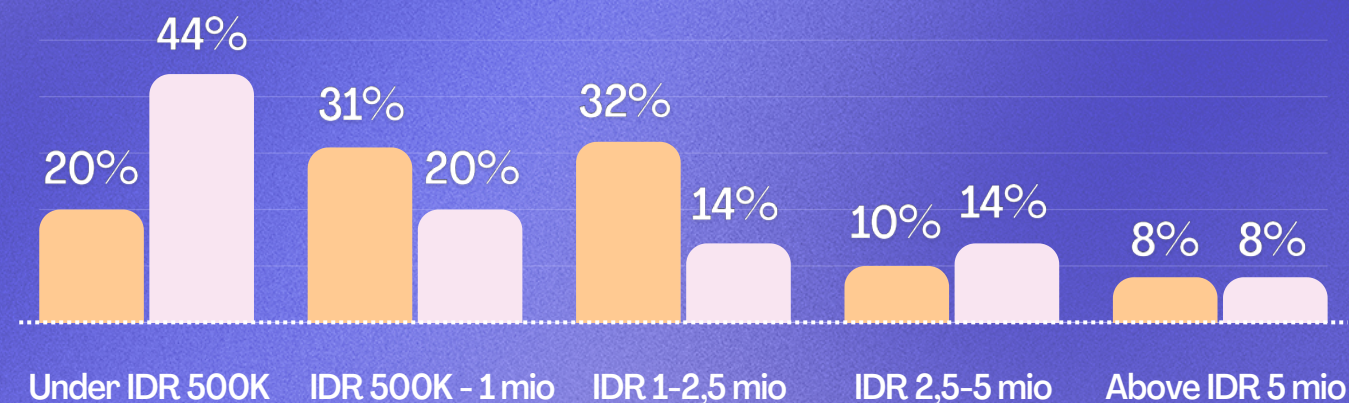
# 44% of Women Have CC/KTA Installments Under IDR 500K



## CC/KTA INSTALLMENT SIZE BASED ON GENDER

n=170

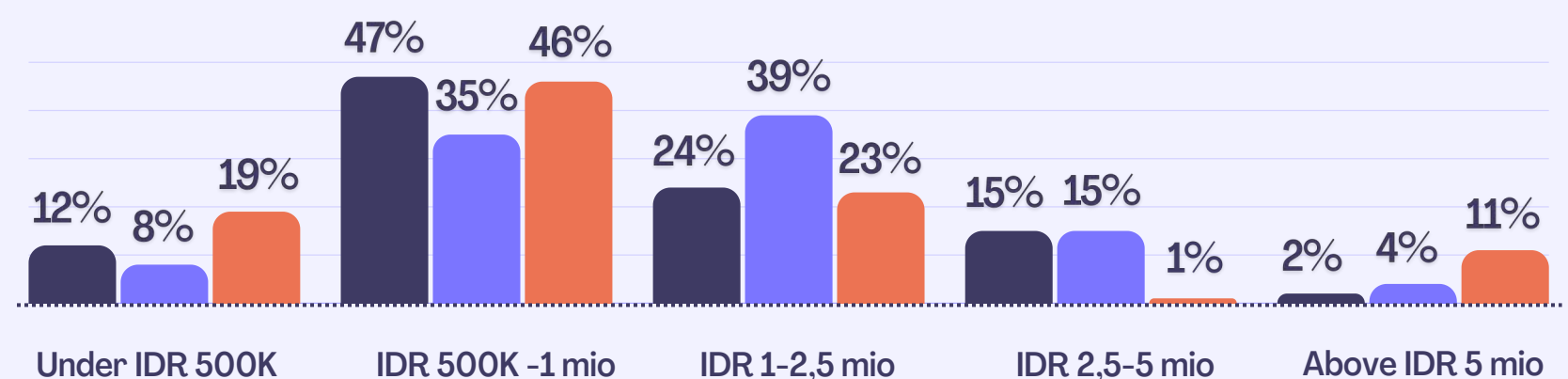
● MEN ● WOMEN



## VEHICLE INSTALLMENT SIZE BASED ON GENERATION

n=173

● GEN Z ● MILLENNIALS ● GEN X



**3 out of 10 people have CC/KTA\* installment size of under IDR 500 thousand per month**, dominated by women. Men spend IDR 1-2.5 million on CC/KTA installments, with more than double the percentage of women.

As many as 40% of respondents have vehicle installments of IDR 500 thousand-1 million, dominated by Gen Z and Gen X. **Most Millennials pay vehicle installments of IDR 1-1.25 million a month.**

\*Credit Card or Non-Collateral Financing



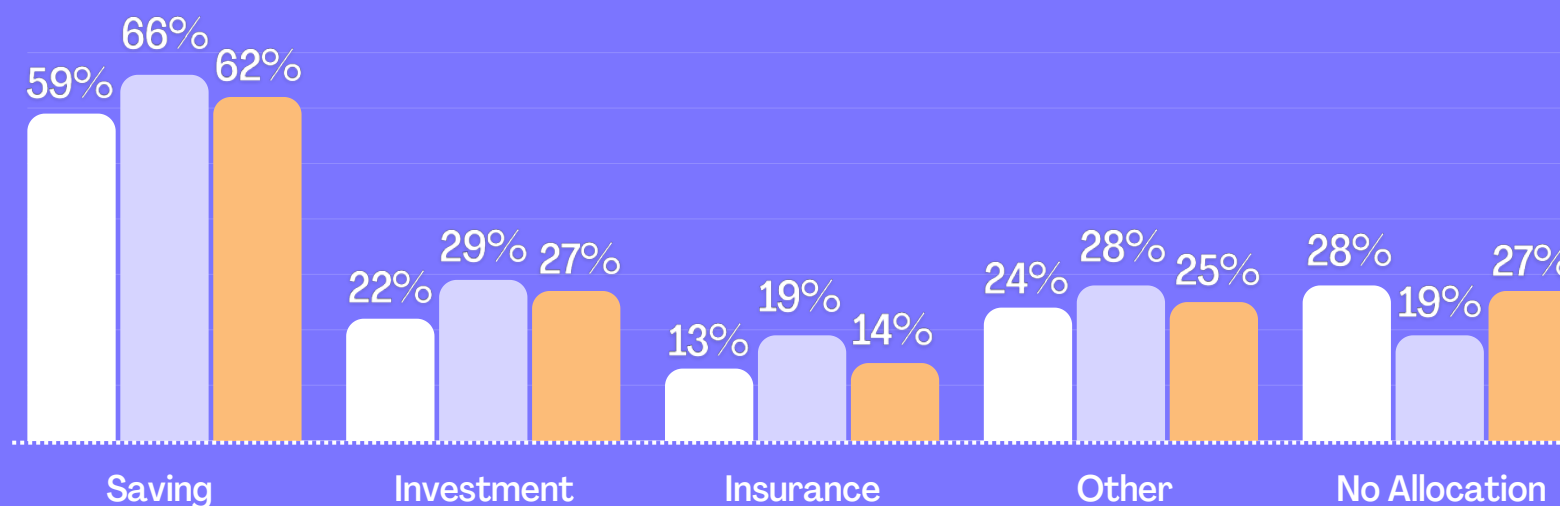
# 27% of People Invest

n= 1295 respondents



## MONTHLY FINANCIAL ALLOCATIONS BY GENERATION

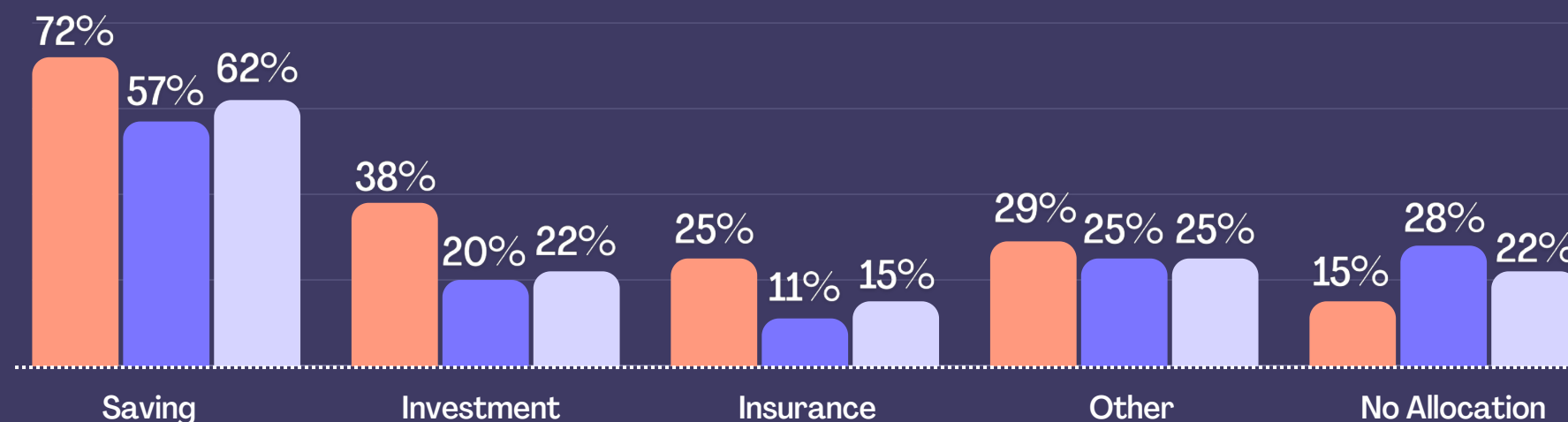
● GEN Z ● MILLENNIALS ● GEN X



About 60% of people allocate their money to savings. **Only 23% do not have a monthly financial allocation.** Insurance is last to be perceived as a setting-money-aside instrument by the general respondents.

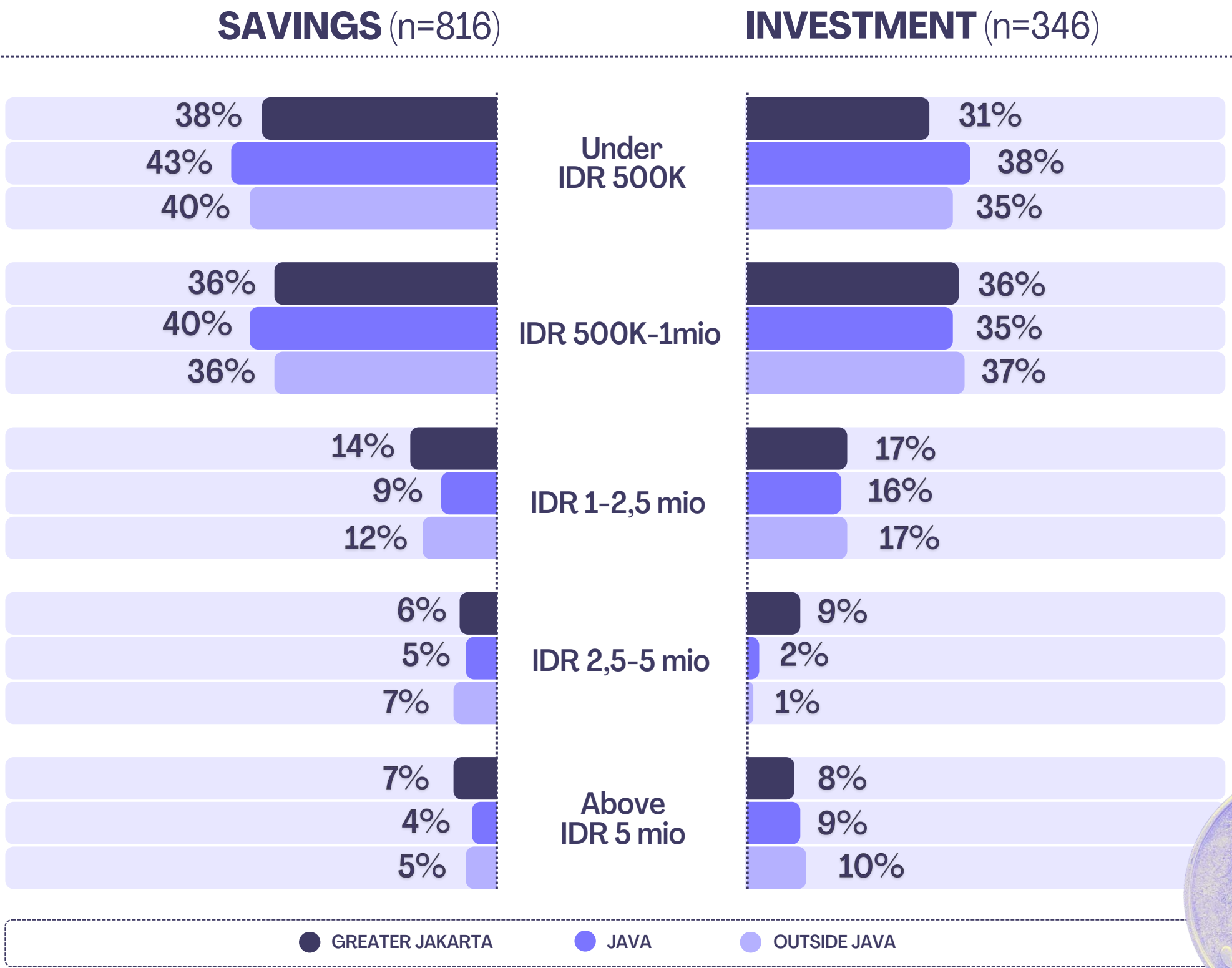
## MONTHLY FINANCIAL ALLOCATION BY SES

● UPPER ● MIDDLE ● LOWER



**Almost 40% of upper SES respondents put their money into investing every month.** Meanwhile, 3 out of 10 middle SES do not allocate anything.

# Monthly financial allocations by area



40% of People Save Under IDR 500K

n= 1295 respondents

Comparing the two financial instruments, **the most common allocation for saving or investing is under IDR 1 million** for each regional category. Less than 10% are interested in saving or investing with a nominal value of more than IDR 5 million.

# Financial Skills and Literacy

Only a Few are Financially Literate

n= 1295 respondents



**Financial education is somewhat less important in life.** Over 80% of respondents never took any financial planning course and 7 out of 10 respondents are unsure about their financial skill.

## HAVE YOU EVER TAKEN A FINANCIAL PLANNING COURSE?

Gen Z

17%



83%

Millennials

21%



79%

Gen X

20%



80%

☐ Yes, I did ☒ Not yet

## HOW SKILLED ARE YOU AT MANAGING FINANCE?



Very skilled

Mean score (2.89)

Very unskilled

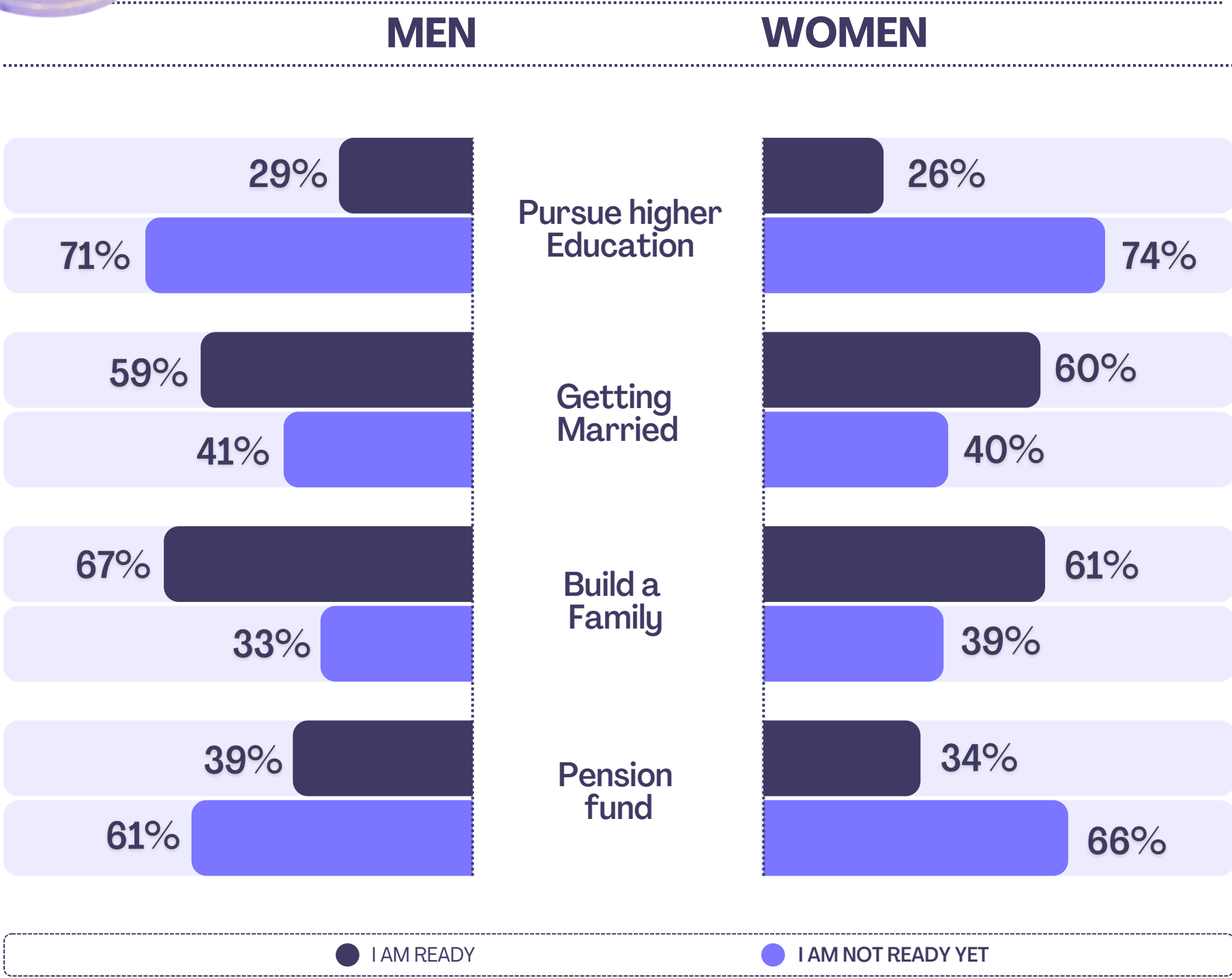
# Most People Are Ready to Build a Family

n= 1295 respondents

Speaking of preparations for the future, the percentage of getting married and starting a family is almost double compared to continuing higher education and funding a pension. This applies to both genders.

2 out of 3 men are ready to build a family and only a quarter of women are ready to pursue higher education financially.

## Readiness for the future

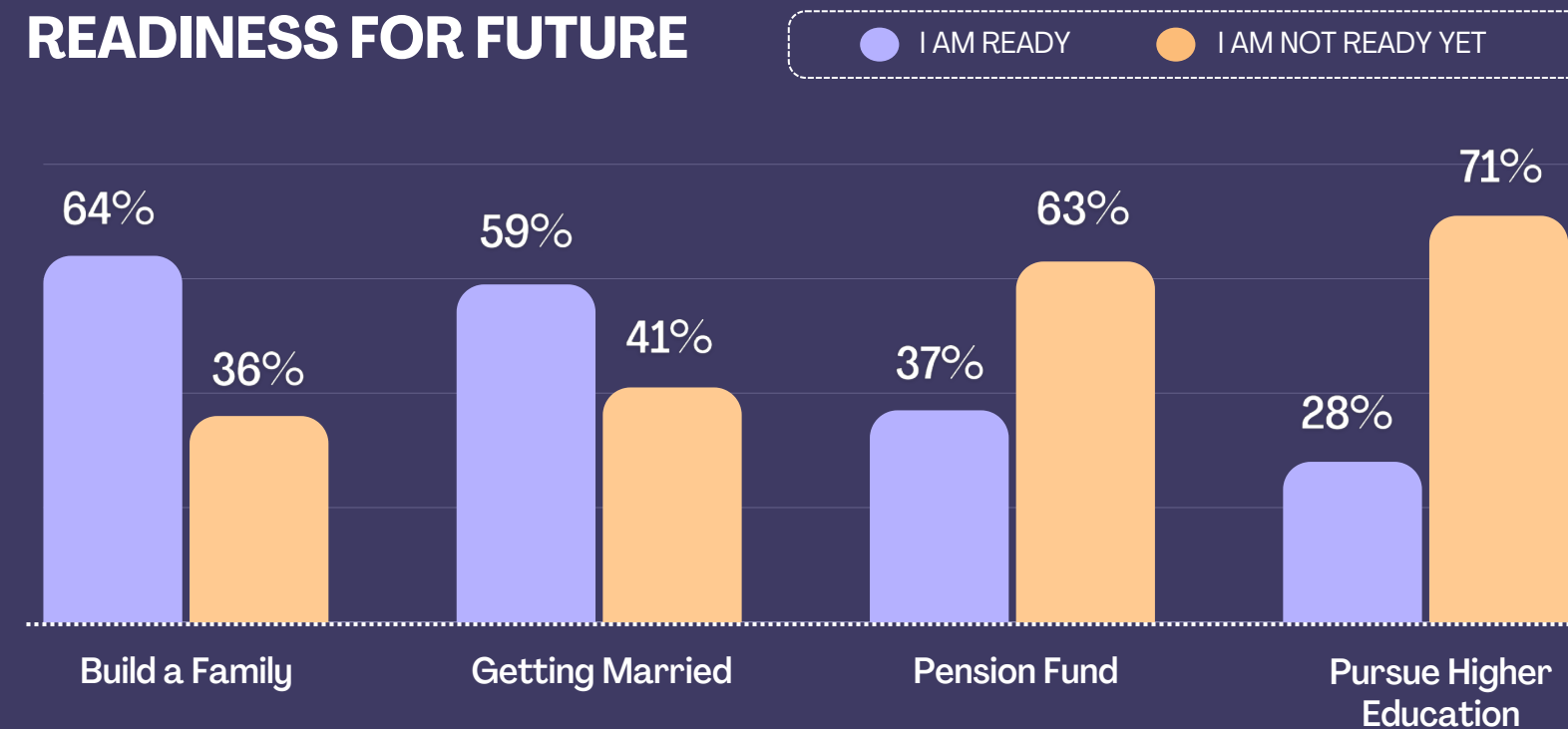


# Financial Planning for Future Planning

n= 1295 respondents

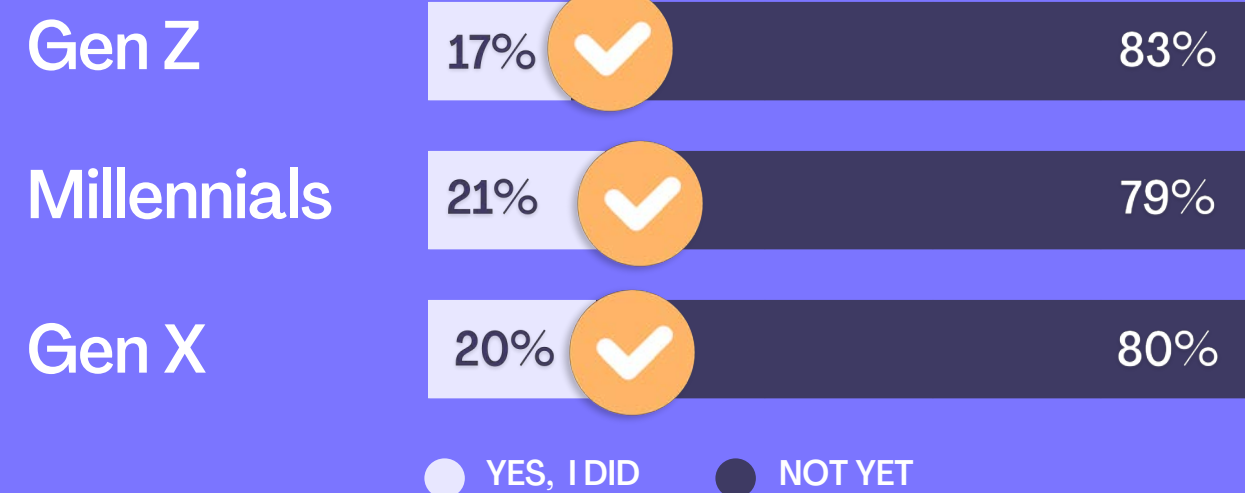


## READINESS FOR FUTURE



The readiness to marry and start a family is quite big (more than 60%), but on the other hand, over 70% of respondents are doubtful of their financial skill and **more than 80% of respondents never took any financial planning course.**

## HAVE YOU EVER TAKEN A FINANCIAL PLANNING COURSE?



In fact, by having financial literacy, they can understand and comprehend good and healthy financial management. That way, if someday they have financial problems, they can overcome them.

# It's time to be financially literate





Lintar Financial (PT. Bali Smart Financial) is a private company operating in the field of Financial Consulting and Education; which has been established since 2017 with various financial education programs for the general public. The programs owned by Lintar Financial include; Talkshow (Coffee Smart), Certification and Advisory Program. Lintar has collaborated with many agencies ranging from private companies, government companies, individuals, communities, MSMEs and universities.

With a Vision and Mission to be the best partner in providing Financial Education for clients in realizing their best dreams and hopes in managing finances. Lintar is able to help clients with basic financial management, including investments and other financial problems.



Jakpat is a pioneer in online market research in Indonesia, offering a one-stop-service for all research needs quickly and accurately without compromising data quality. Since its establishment in 2014, Jakpat has collaborated with over 3000 clients, including multinational companies, government agencies, NGOs, SMEs, academics, students, and the general public.

Supported by over 1 million panel respondents spread across Indonesia, Jakpat is capable of generating comprehensive data and insights for clients' business decision-making needs. Moreover, Jakpat regularly publishes independent survey results on various economic, social, political, and current issues in society periodically.

# Discover more from Jakpat

## Premium Report – More Comprehensive

- ✦ [Indonesia Mobile Entertainment & Social Media Trends – 2nd Semester of 2023](#)
- ✦ [Beauty Trends – 2nd semester of 2023](#)
- ✦ [Indonesia E-commerce Trends – 2nd Semester of 2023](#)
- ✦ [Indonesia Fintech Trends – 2nd Semester of 2023](#)

## Free Report

- ✦ [All About Online Selling Habit – 2024 Jakpat Survey Report](#) [This is the report you're reading now]
- ✦ [Eid al-Adha Preparation and Celebration](#)
- ✦ [Consumer Behavior of 2024 Ramadan & Eid](#)
- ✦ [Sports Events: Participant's Preparation & Budgeting](#)

**We value your feedback!**

Help us improve  
our future reports by sharing  
your thoughts.

[CLICK HERE](#)

Do it with your  
phone – Scan QR



# GET THE **RIGHT INSIGHT** AT THE **RIGHT TIME**

Over 1,400,000++ managed mobile panelists in Indonesia

## Connect Your Business & Panelist Real Time



### DESIGN RESEARCH

Create your own research.  
Formulate questionnaire  
with guidance from our  
research expertise



### TARGET AUDIENCE

Reach your specific segment  
easily within our managed  
community panelists across  
Indonesia & pay affordably



### GET RESULT

Sit back and relax while  
our system collect  
responses across  
Indonesia in real time



Send your survey to **Jakpat panels**  
and get your **report** within **2-3 hours**



[partner@jakpat.net](mailto:partner@jakpat.net)



+62 274 2923 340



[wa.me/+62 821 3719 1522](https://wa.me/+6282137191522)



<https://jakpat.net>